



## Pet Policy

### 1. Eligible Pets

Only domestic pet dogs and cats are permitted. Resort management reserves the right to decline entry to pets that are aggressive, sick, or unsuitable for the resort environment.

### 2. Health & Documentation

- Proof of current vaccination from a licensed veterinarian is mandatory at check-in.
- Pets must be healthy, clean, well-groomed, and free from fleas and ticks.
- The resort may request additional health information if required.

### 3. Supervision

- Pets must always remain under the supervision of an adult.
- Pets must not be left unattended inside villas unless safely secured in a crate.
- Housekeeping will service the villa only when the pet is with the owner or temporarily outside the villa.

### 4. Leash Requirement

Pets must remain on a leash or in a secure carrier whenever outside the villa.

### 5. Restricted Areas

Pets are not permitted inside the restaurant or any food & beverage outlet, swimming pool, clubhouse, kitchen or other operational/service areas. Pets are welcome in open outdoor areas and lawns, provided they remain leashed and under control.

### 6. Cleanliness & Hygiene

Owners must immediately clean up after their pets and dispose of waste responsibly.

## **7. Pet Amenities**

Guests should bring all essentials required for their pet's stay.

## **8. Furniture & Linen**

Pets should not be allowed on beds, sofas or resort furniture. Additional cleaning/replacement charges may apply.

## **9. Behaviour**

Owners must ensure their pets do not create excessive noise or display aggressive behaviour.

## **10. Damages & Liability**

Guests are fully responsible for any damage or injury caused by their pet.

## **11. Resort Liability**

Mango Village Resort, its management, or resort staff shall not be responsible for any illness, injury, escape, loss, or death of any pet during the stay.

## **12. Compliance**

Management reserves the right to refuse accommodation or require removal of a pet if these guidelines are not followed.

## **13. Pet Stay Charges**

Pet stay charges are applicable for each pet: ₹1,000 + 18% GST per pet per night.

## **14. Pet Meals**

Owners can order boiled chicken or boiled vegetables for their pets from our restaurant on a chargeable basis.